DEVELOPMENT CONTROL

Priority	Outcome	Action	Milestones	Officer(s)	By When	Progress	Indicator for Improvement
High	Improved speed of applications and responsiveness of service	Review and update current Highway Design Guide	Adopt Manual for Streets when published by DfT in November 2005	Team Leader Transportati on Planning / Consultant	December 2003 Date revised to March 2005	In progress by Owen Williams	BV109 – Determine applications within 8/13 weeks

PUBLIC CONVENIENCES

Priority	Outcome	Action	Milestones	Officer(s)	By When	Progress	Indicator for Improvement
High Priority – 2003/5	Improved provision of facilities	Refurbishment programme in progress	Tenbury Road, Bromyard and minor works in East Street	HOS Property	To be completed 2004/5	£150k in 2004/5 capital programme approved. Preparing spec for Tenbury Road, Scheme for Gaol Street being prepared	Public perception indicator

PUBLIC RIGHTS OF WAY

Priority	Outcome	Action	Comment	Officer(s)	By when	Progress	Indicator for
					Revised Dates		Improvement
High	Improved focus of resources	 Write policy and strategy for future delivery of the service to include: Where resources should be focussed How to meet the requirements of the Disability Discrimination Act Business plan with targets 	Resource Implications - Identify funding to pay for consultancy work, DDA cost implications, promotion of network, creation of asset register.	SO/MJ / and others	December 2002 Date revised to December 2004	Final reported now drafted and going through approval process	

Appendix 1

Priority	Outcome	Action	Comment	Officer(s)	By when Revised Dates	Progress	Indicator for Improvement
		An enforcement policy and strategy					
		 The creation of an Asset Register 					
		How to promote PROW					
High	Increase throughput of Diversion Orders	Research, devise and write a fast-track method for determining applications for Diversion Orders	possible offset through income	RH/MM	1/7/02 – Date revised to November 2004	Now in progress	